



ZODIAC



Rainbow Pool Products

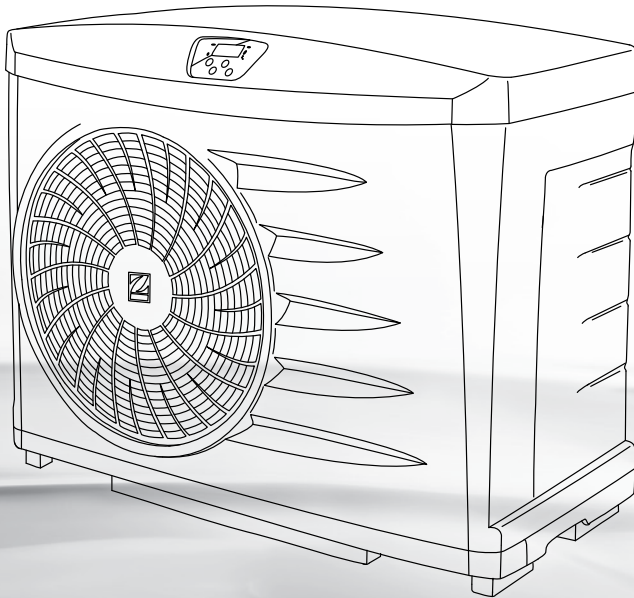
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PW

5M-7M-9M

Instructions for
installation and use
(to be kept in a safe place)

EN

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Please read this manual carefully before installing, maintaining or repairing this appliance!

The  symbol indicates important information that must be taken into account in order to avoid risk of personal injury and/or damage to the appliance.

The  symbol indicates useful information.

1 Installation

1.1 General

1.1.1 Caution

The product must be installed by a qualified technician according to the manufacturer's instructions and in compliance with local regulations. The installer is responsible for the correct installation of the device and also for ensuring compliance with local regulations in this respect. The manufacturer will not be held responsible for any potential issues that may arise due to failure to comply with local regulations pertaining to installation.

That this device must be handled by competent and capable people (physically and mentally) who have received adequate instructions for use (by reading the user guide or as instructed by the installer). Persons who do not satisfy these requirements must not handle the appliance so as to avoid exposure to potentially dangerous parts.

In the event of malfunction do not attempt to repair the appliance yourself: call your retailer.

If a water treatment system (chlorinator, salt chlorinator, etc...) is fitted on the filtration system of the pool, this system must be installed downstream from the heat pump.

Must be used exclusively to heat swimming pool water
Not to be used for any other purpose.

1.1.2 General terms of delivery, storage and transport

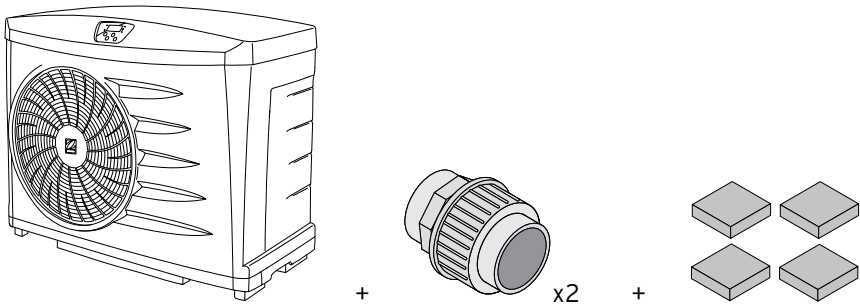
Any equipment, including CARRIAGE and PACKING FREE, is shipped at the recipient's risk. In the case of damage caused during shipping the recipient must mention any reservations in writing on the carrier's delivery note (confirmation to be sent to the carrier within 48 hours by registered mail and Acknowledgement of Receipt).

The appliance must be transported and stored upright on its pallet in its original packaging.

If the appliance has been turned on its side, mention your reservations in writing to the carrier.



Contents:



1.2 Operating conditions

Operating range:

- between 7 °C and 32 °C of air temperature
- between 10 °C and 32 °C of water temperature

1.3 Installation

Do not pick up the unit using the outer casing, use the base to lift and move the unit.

Installation and hydraulic and electrical connections must comply with the standards that apply in your country.

1.3.1 Selecting an installation site

The appliance must be installed outdoors and there must be adequate open space surrounding it (see §1.3.3).

- **The heat pump must be installed** at a minimum distance from the end of the pool so as to avoid exposure to water splashes. The appropriate distance should be defined with reference to the national electrical standards that apply in the country of installation.

- **The heat pump must not be installed:**

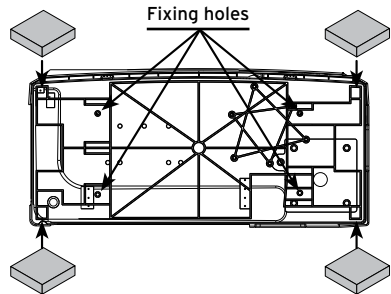
- near a heat source or near inflammable gas,
- near a road with a risk of water and mud splashes,
- facing strong wind,
- with the extractor vent oriented towards a window or close to a wall,
- with extractor vent less than 3 meters from a permanent or temporary obstacle.

Incorrect installation may cause serious damage and/or personal injuries (possibly death).

Keep the appliance out of the reach of children.

1.3.2 Installing the appliance

- **install the 4 stabilizing studs** (supplied),
- **place onto a stable, solid** (concrete slab type) **and level surface**,
- protect from risks of flooding due to condensation produced by the appliance whilst it is operating



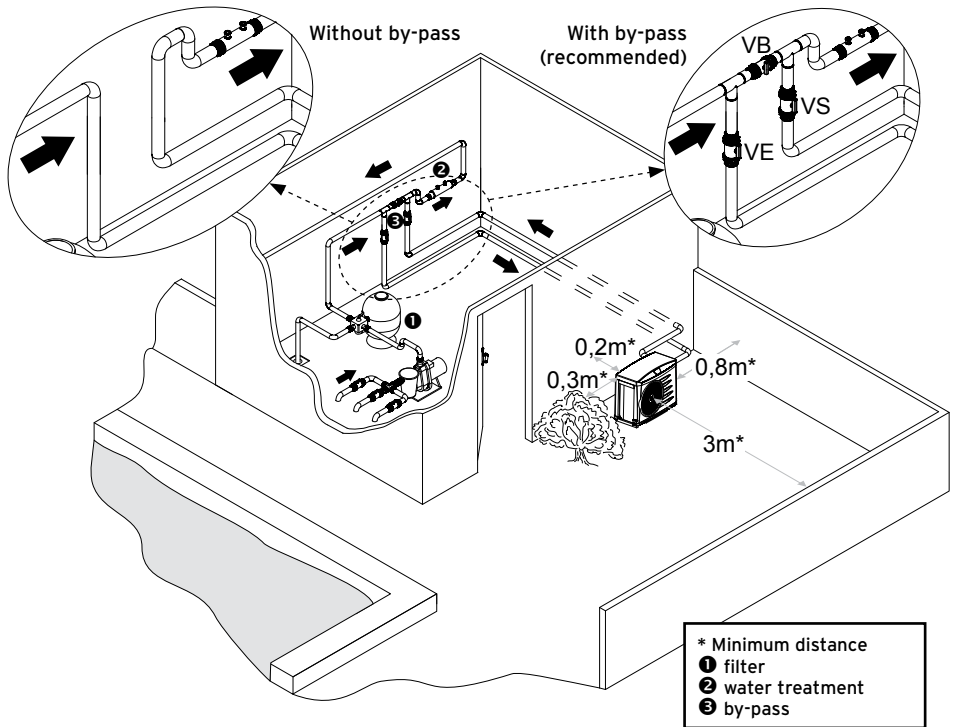
It is possible to fix the appliance to the ground using the holes in the base of the appliance or using fixing rails (not supplied). It is also possible to fix the appliance with brackets (not supplied).

A drilling explanation diagram is available on the rear of the packaging box.

1.3.3 Hydraulic connections

Connections should be made using $\varnothing 50$ PVC pipe, gluing the pipework connectors to the swimming pool filtration system, after the filter ❶ and before any water treatment system ❷. Even if the water flow is lower than $8\text{m}^3/\text{h}$, it is recommended that a by-pass installation be used ❸ (valve VB closed, valves VE and VS open) so as to facilitate interventions on the appliance. Installing a by-pass is mandatory if the water flow is higher than $8\text{m}^3/\text{h}$, use valve VB to adjust the water flow and leave valves VE and VS open.

Respect the direction of the hydraulic connection (see § "Dimensions" in the appendix).



1.3.4 Electrical connections

Prior to any operation, check that:

- The voltage on the identification plate of the appliance corresponds to the main voltage available on site.
- the socket and the power supplied are adapted to the power requirements of the heat pump, and that they are grounded,
- the electrical plug is adapted to the socket available.

- connect the power cord supplied with the appliance to a 16A socket complying with the standards and regulations in force in the country where it is installed,
- **extension cords and adapters must not be used.**
- If the power supply cable is not long enough, contact a qualified technician.

Risk of electrical shock inside the device.

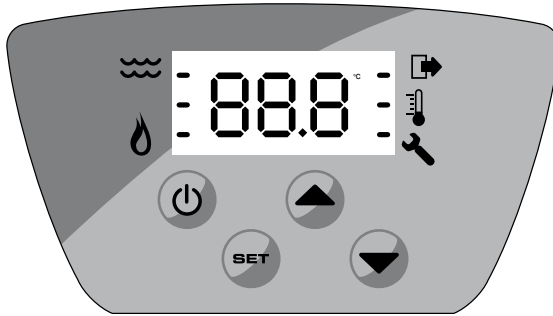
Only a fully qualified and approved technician should perform cabling connections inside the appliance.

If the power cable is damaged it must be replaced by a qualified technician.

2

Operation

2.1 The Control Panel



Symbol	Designation	Not flashing	Flashing	Off
	water flow	Water flow is correct	Water flow to low or no water flow	/
	Heating	active	Starting up	inactive
	external pump (option)	Refer to the manual of the optional feature		
	ambient air temperature	Sufficient	insufficient	/
	Default	See §4		
	"on/off" button			
SET	Button for displaying the temperature of the pool water or for setting parameters			
	setting values buttons			

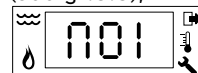
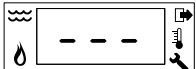
2.2 Checks to be performed before operating the appliance

- the hydraulic connections must be tight,
- the unit must be stable (as well as level and upright),
- the electrical supply cable must not be exposed to sharp or hot elements which could damage it or crush it.



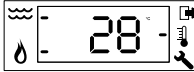
2.3 Starting the appliance

- Open the water supply and adjust the valves, if any (see §1.3.3),

- Connect the heat pump to the power supply :

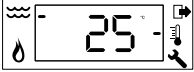


then

- **To turn on the appliance:** press for 2 seconds on  :  then  by default the screen will display the requested temperature,
- **To set the desired temperature** ("requested temperature") : when the heat pump is operating, press on ▲ or ▼ to set the value,


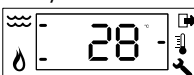
It is possible to read the water temperature:

when water is flowing through the heat pump, press on **SET** :


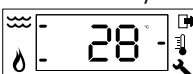
 flashes for 10 seconds then displays the fixed requested temperature

It is possible to lock the keyboard:

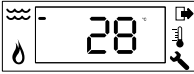
- **lock the keyboard:** press on ▲ and ▼ simultaneously for 3 seconds:

 will be displayed for 3 seconds then: 

- **unlock the keyboard:** press on ▲ and ▼ simultaneously for 3 seconds:


 will flash for 4 seconds then: 

2.4 Checks to perform after operating the appliance

After following the steps for running the heat pump, temporarily cut the water circulation to check that the heat pump stops operating: the water flow diode should flash. 

2.5 Winterizing

Winterizing is essential due to the risk of the condenser freezing. This situation is not covered by the warranty.

- switch off the heat pump by pressing the  button for 2 seconds, then disconnect the power cable,
- ensure that no water is flowing through the heat pump,
- drain the water condenser (**risk of freezing**) by removing the two pool water inlet and outlet connections at the back of the heat pump,
- in the case of a full winterizing of the pool: connect the inlet and outlet connections "lightly" without tightening (one turn) in order to avoid foreign bodies entering into the condenser,
- in the case of winterizing the heat pump alone: do not reconnect the inlet and outlet connectors, instead place two stops (supplied) on the condenser water inlet and outlet.

To avoid damaging the appliance with condensation, do not cover it with an air-tight cover.

3

Maintenance

3.1 Maintenance instructions

A general servicing of the appliance is recommended both when winterizing and when restarting in order to ensure the proper operation of your heat pump, to preserve its performance and to prevent potential failures.

Servicing costs will be borne by the user.

- ensure that no foreign bodies obstruct the fan grid,
- clean the inside of the appliance, do not use solvent-based cleaning products,
- clean the evaporator (for placing see § “Dimensions” in appendix) with a soft brush and a fresh water hose (disconnect the power cable), do not twist or bend the metal blades,

Do not use a high-pressure water hose.

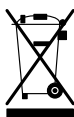
- check the correct operation of the regulator,
- check that the condensation is drained properly whilst the appliance is operating.

The following operations must be performed by a qualified technician:

- check the correct working condition of all safety components,
- check that all metal elements are earthed,
- check the tightening and connections of the electric cables and the cleanliness of the electrical equipment box,

Incorrectly tightened terminals may cause overheating of the electrical terminal rail, and will void the guarantee.

3.2 Recycling the product









When your appliance has reached the end of its lifecycle, if you would like to dispose of it or replace it: do not throw it into your household waste and do not use your household recycling containers either.

When this symbol is mentioned on an appliance, it means that the equipment must not be disposed of casually. It will be collected selectively so that it can be reused, recycled or recovered. Any substances it may contain which are potentially dangerous to the environment will be eliminated or neutralised.

Enquire with your retailer for the conditions that apply to the recycling of your product and to the organisations that can handle its recycling.

4

Error codes

Display	Designation	Cause	Solution
	Air temperature sensor fault	Sensor faulty or disconnected	Replace the sensor, contact your retailer or a qualified technician
	Defrost sensor fault	Sensor defective or disconnected	Replace the sensor, contact your retailer or a qualified technician
	Low pressure fault	Gas leak on the refrigerating circuit	Contact your retailer or a qualified technician
	High pressure fault	Insufficient water flow or faulty flow sensor	Check the water flow or contact your retailer or a qualified technician
		Other	Contact your retailer or a qualified technician
	Water temperature sensor fault	Sensor defective or disconnected	Replace the sensor, contact your retailer or a qualified technician
	Defrost cycle fault (>45 minutes)	Ambient air temperature too low	Wait until the air temperature reaches the operating temperature range
		The fan is not operational	Contact your retailer or a qualified technician
		The evaporator is clogged up	Clean the evaporator (see §2.1)
		Value for air temperature or defrost is incorrect	Contact your retailer or a qualified technician

5 FAQ

Is it possible to improve the temperature performance?

A heat pump is designed to extract heat from the surrounding air and transfer it to the pool water. The higher the air temperature, the more heat the heat pump will be able to transfer to the pool water.

In order to improve the efficiency of your heat pump it is recommended that you:

- protect the pool with a cover (floating cover, roller cover ...), so as to avoid heat loss,
- choose periods when the outside temperature is mild (> on average 10° C) in order to facilitate the temperature increase (this may take several days. The actual time will vary according to weather conditions and the power of the heat pump),
- the higher the surrounding air temperature, the more efficient the heat pump will be.

Check that the filtration time is sufficient:

- during the heating phase, water circulation must be continuous (24h/24),
- maintain the temperature throughout the season, allow for an “automatic” circulation of at least 12 hrs/day (the longer this time is, the more time the heat pump will have to function and to heat the water).

Setting the setpoint to maximum will not heat the water any faster.

Why is my heat pump not heating?

Several reasons could explain this situation:

1. At start-up the appliance remains on “pause” for 30 seconds before actually starting up: check that this time has passed,
2. once the pool has reached the required temperature, the heat pump switches off: check that the water temperature is lower than the requested temperature (see §2.4),
3. when there is no water flow or when it is insufficient, the heat pump will stop: check that water is flowing correctly through the heat pump, via an external circulation system, that the pipework connections are correct and check that the “water flow” diode is lit and not flashing,
4. when the outdoor air temperature drops below 7°C, the heat pump will stop: check the outdoor temperature as well as the “surrounding air temperature” indicator
5. The heat pump may have detected a malfunction: check to see if an error code is displayed on the screen, if so refer to §4.

If the problem persists after you have checked all the above points, contact your retailer.

The heat pump is giving off water: is this normal?

Your appliance will give off water in the form of condensation. This water is the humidity contained in the air which condenses on contact with certain cold components inside the heat pump.

Caution: your appliance can drain several litres of water per day.

Where should my water treatment system be positioned with respect to the heating system?

The water treatment system (chlorinator, salt chlorinator, etc...) **must be installed preferably downstream from the heat pump** (see installation §1.3.3), **and must be compatible with the latter** (check with the manufacturer).

6 Technical information

Before working on the appliance, ensure that it is disconnected from the power supply.

Do not vent R410A into the atmosphere: R410A is a fluorinated greenhouse gas, covered by the Kyoto Protocol, with a Global Warming Potential (GWP) = 1975 - (Directive of the EC 842/2006).

Removing or shunting any of the appliance's safety elements will automatically void the warranty. Use only original manufacturer parts when replacing faulty or worn parts.

6.1 Technical specifications

PW		5M	7M	9M
Single phase voltage		230V-50 Hz		
Power consumption*	kW	0.98	1.56	2.06
Power restored*	kW	4.65	6.52	8.6
Nominal current consumption*	A	4.45	7.09	9.36
COP*		4.7	4.2	4.2
Average water flow-rate	m ³ /h	3	4	5
Maximum water flow-rate	m ³ /h	8		
Protection calibre	A	16		

**with an ambient air of +15 °C and a pool water of 24 °C, humidity 70%*

- unit protection class: **IP 24**
- refrigerant gas: **R410A**
- refrigerant charge: see product information plate

6.2 Electrical information

- the unit is designed for connection to a general power supply with full earth and neutral or neutral earth systems,
- electrical protection: by circuit-breaker (curve D) or fuse (Am), and with a 30 mA differential trip switch at the head of the supply line (circuit-breaker or switch),

acceptable tolerance for tension variation: -10%, +7% (while operating)

7 Warranties

Principle

Unless otherwise stipulated, we contractually guarantee the correct operation of our new Products. We guarantee that our Products conform to their technical specifications and that they are free of material and manufacturing default.

The present warranty is limited, at our discretion, either to the repair or exchange for a new or repacked Product, or to the refund of any Products recognized as being defective by our services. Shipping expenses for the repaired or replaced Products delivered to the client will be borne by us. The guarantee excludes any labour costs, travel and/or accommodation expenses incurred as the result of repairs made outside of continental France and excludes any payment of damages.

All Product returns must first be approved and determined by our services. Returns sent by the Client without our prior approval will not be accepted.

In particular, the spare parts warranty will only be honoured after analysis and inspection of the returned spare parts by our company followed by the decision to replace said parts.

In all cases the seller's legal warranty will continue to apply.

In order to benefit from the warranty, the Client and the End User agree to respect the following parameters concerning the water balance of the swimming pool:

- pH: $6.8 < \text{pH} < 7.6$

- free chlorine (*): $< 3,0 \text{ mg/L}$

- total bromine (*): $< 5.0 \text{ mg/L}$

- stabilising agent (if used): $< 75 \text{ mg/L}$

- total dissolved metals (iron, manganese, copper, zinc...): $< 0.1 \text{ mg/L}$

(*): *Swimming Pool Cleaners must be removed from the pool before using a shock treatment.*

Note: Using water drawn from a well is forbidden.

General limitations

The present warranty does not apply to visible defects that the Client failed to report upon accepting delivery of the Products.

Also excluded from the warranty are: defects or deterioration due to the unsuitability of the Product with respect to the end User's needs, due to normal wear, to negligence, to incorrect installation or to a use that does

not conform to the recommendations mentioned in the User Manual, to lack of maintenance and/or a handling accident, to incorrect storage, and/or by studies, instructions and/or specifications made by our Client.

Any modifications made by the Client, by the End User or by any third party to our Products will automatically void the warranty in full. The same will apply if original parts were to be replaced with spare parts not sold by us.

Our Client will be responsible for ensuring compatibility of our Products with any other pool equipment it may be installed with, by checking with the different manufacturers concerned, also for ensuring that all installation and operating instructions and rules are respected in order for the overall system to operate correctly.

In the case of a return of the product to our workshop, shipping expenses to and fro, will be borne by the end user, except for those expenses mentioned under paragraph 2 of the present article.

Immobilisation and deprivation of use of an appliance due to repair will not give the right to compensation.

This warranty will become void in the case of a default in payment or late payment by our Client for the Product concerned.

Period covered by the warranty

The effective warranty start date is the date mentioned on the sales invoice for the new Product as issued by our Client to the End User. This document will be required as proof of purchase in order for the warranty to be effective. Failing this, our Client shall bear the full cost of any claims made by the end User under the contractual warranty and after its expiry date.

Under no circumstances shall any repairs or replacements carried out under the terms of this warranty cause its duration to be extended or renewed.

Particular dispositions for Products of Heating and Dehumidification range

Unless otherwise specified, we guarantee the correct operation of our new products installed and put into service by a professional installer (excluding installation via "retrofit kit") for a period of two years starting from the date mentioned on the invoice as issued by our Client to the end User. Users are also required to have an approved technician perform regular maintenance on our products, as detailed in the instructions in the product user guide.

The warranty only covers defaults in materials and craftsmanship that have been acknowledged by our technical department/services.

The present warranty does not apply to malfunctions and/or degradations due to external factors unrelated to us (poor power supply, adjustment of the bypass, incorrect air circulation, bad insulation of the premises, thermal bridges, incorrect winterization, etc....).

The heat exchanger of the heat pumps benefits from a 5-year warranty against corrosion.

For any warranty issues, please contact your local retailer.

We recommend that you keep your purchase invoice safe, if you require assistance for your product.

8

Registration on line

Register your product on our website:

- you will be the first to be informed of new Zodiac products and special offers,
- You can help us to constantly improve the quality of our products.

Australia - New Zealand	www.zodiac.com.au
South Africa	www.zodiac.co.za
Europe and rest of the world	www.zodiac-poolcare.com

9

Conformity certificate



Z.P.C.E. declares that the herewith products or ranges:

Swimming pool Heat pumps: Zodiac Power 5M - 7M - 9M

are in conformity with the provisions:

- ⇒ of the **ELECTROMAGNETIC COMPATIBILITY** directive 2004/108/EC.
- ⇒ of the **LOW VOLTAGE** directive 2006/95/EC.

10

Additional recommendations

In relation with the **Pressurised Equipment Directive (PED-97/23/CE)**

10.1 Installation and maintenance

- before beginning any installation, commissioning, operation or maintenance work, the persons responsible for these tasks must have read and understood all instructions and recommendations contained in the unit installation instructions as well as in the project technical file.
- the person responsible for final acceptance of the unit must carry out a visual inspection to detect any damage the unit may have suffered during transport: refrigeration circuit, electrical enclosure, frame and casing.
- the unit may not be installed close to:
 - a heat source,
 - combustible materials,
 - the air duct inlet of an adjacent building.
- for certain appliances, it is essential to fit protection grids if the unit is installed in an area which is unprotected and easily accessible.
- the appliance may only be installed, commissioned, serviced and repaired by properly qualified persons in accordance with directives, laws, valid regulations and acceptable professional practice.
- during installation, repair and maintenance work, it is strictly prohibited to step on pipes and hoses as these could break and the escaping refrigerant could cause serious scalding.

- when servicing the appliance, the composition and state of heat carrying fluid must be checked, as well as the absence of any refrigerant.
- during the annual unit sealing test in accordance with valid legislation, the high and low pressure switches must be checked to ensure they are securely fastened to the refrigeration circuit and that they shut-off the electrical circuit when tripped.
- during maintenance work, ensure there are no traces of corrosion or oil around refrigeration components.
- before beginning work on the refrigeration circuit, isolate the appliance and wait several minutes before removing the temperature or pressure sensors. Certain elements such as the compressor and associated piping may attain temperatures in excess of 100°C and high pressures with the consequent risk of severe scalding.

10.2 Repair

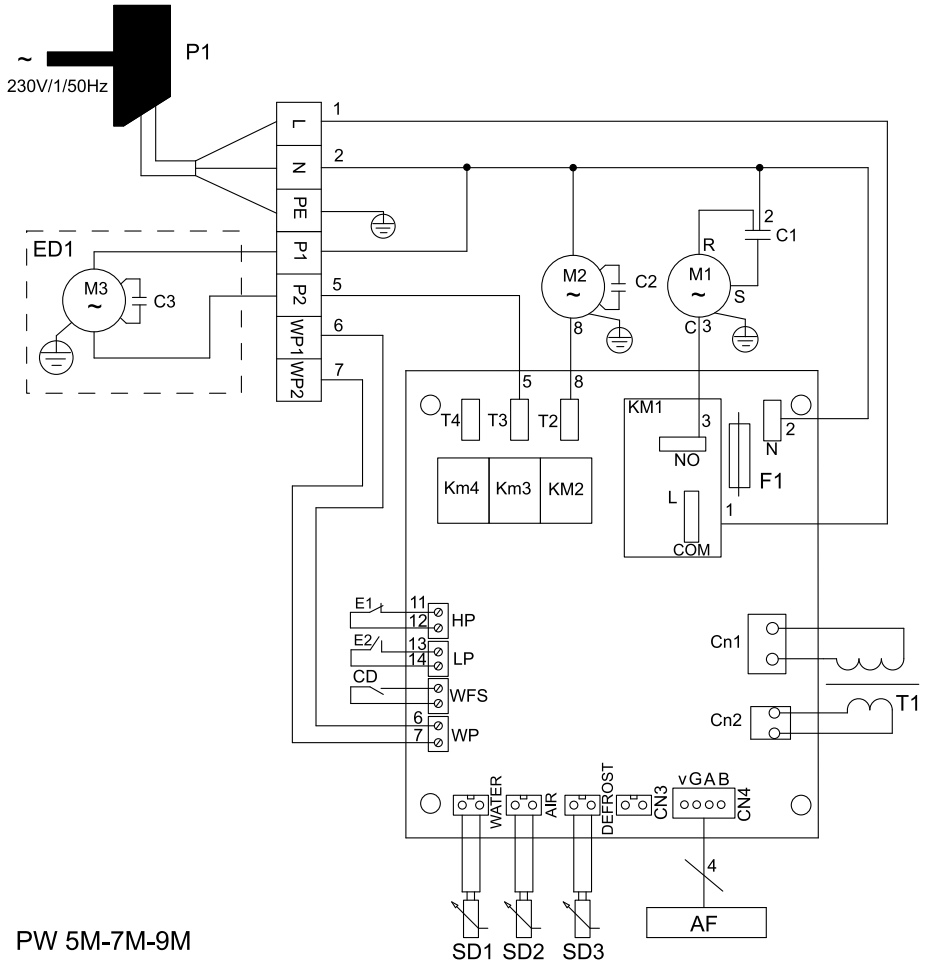
- all work on the refrigeration circuit must be carried out with total respect of valid safety regulations and acceptable professional practice: recuperation of refrigerant, nitrogen brazing, etc...
- all brazing work must be carried out by a qualified brazer/welder,
- in the case of units filled with R410A, refer to the specific indications in the installation instructions.
- this unit contains pressurized components, some of which may be manufactured by ZPCE, this is the case of piping elements. Only use the original spare parts indicated in the spare parts list to replace a defective refrigeration component
- replacement pipes must always be made of copper in compliance with standard NF EN 12735-1.
- leak detection, pressure test:
 - never use oxygen or dry air, risk of fire or explosion,
 - use dry nitrogen or the mixture of nitrogen and refrigerant indicated on the name plate,
 - the test pressure for both the high and low pressure circuits must not exceed 42 bar.
- the high pressure circuit pipes are made of copper and have a diameter equal to or greater than 1"5/8. A certificate as indicated in §2.1 in compliance with standard NF EN 10204 will be requested from the supplier and filed in the installation technical documentation.
- the use of non-original spare parts, modifications to the refrigeration circuit, replacement of the refrigerant with a refrigerant type other than that indicated on the name plate, use of the appliance under conditions outside the application limits indicated in the associated documentation will result in a cancellation of the EC label and PED conformity and the person who carried out these modifications will be sole responsible for the consequences.

- the technical data relative to the safety requirements of the various applicable directives must be indicated on the name plate. **This data must be recorded in the unit installation instructions which are included in the installation technical file:**
 - model - code - serial number,
 - maximum and minimum OT,
 - OP,
 - year of manufacture,
 - EC label,
 - manufacturer's address,
 - refrigerant and weight,
 - electrical parameters,
 - thermo-dynamic and acoustic performance

As part of our continuous improvement policy our products may be subject to change without notice.

Version 12/2010

Electric diagram

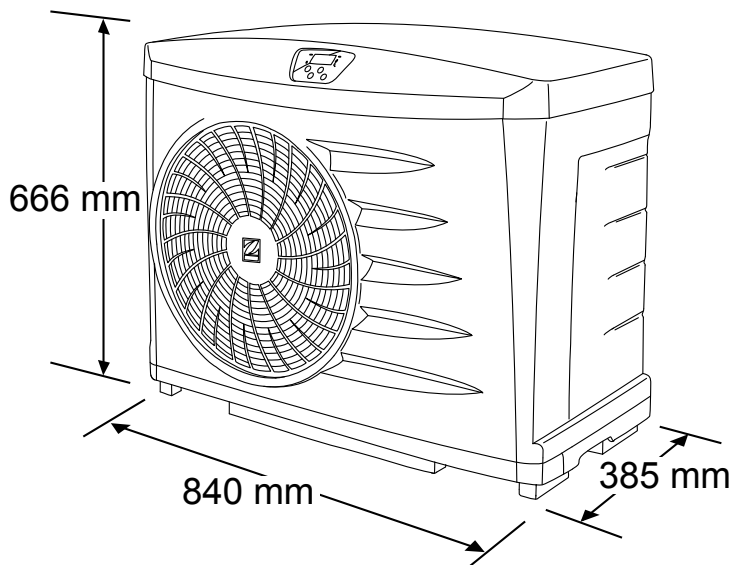


AF	Digital display
	Earth
C1	Compressor capacitor
C2	Fan capacitor
C3	Auxiliary pump capacitor
CD	Flow rate controller
E1	High pressure switch

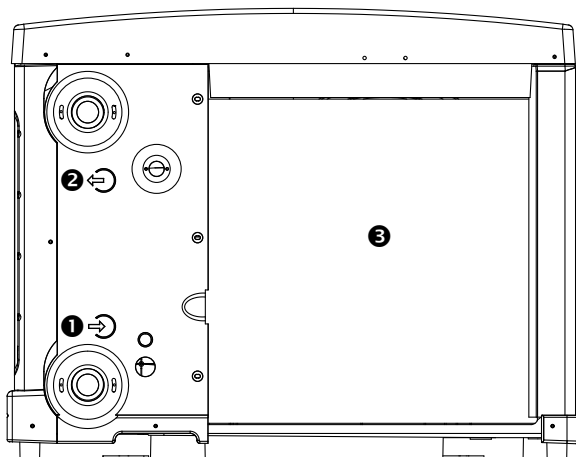
E2	Low pressure switch
ED1	Auxiliary pump
F1	Fuse
KM1	Compressor relay
KM2	Fan relay
KM3	Auxiliary pump relay
KM4	Complementary relay
M1	Compressor

M2	Fan
M3	Auxiliary pump (150W-200W maximum)
P1	Power supply 230V-1N-50Hz
SD1	Water temperature sensor
SD2	Air temperature sensor
SD3	Defrost sensor
T1	Transformer

Dimensions



PW	weight (Kg)
5M	45
7M	47
9M	48



1 →	pool water inlet
2 ←	pool water outlet
3	Evaporator